

Client Services Feedback

The Educational Service Center of Central Ohio strives to provide the highest-quality programs and services to our clients. In order to continually improve our offerings we provide, we ask that you take a few moments to complete the following survey. Following the submission and analysis of all surveys, the ESC will share the results of the survey with our clients.

1. What is your District?

- | | | |
|--|--|--|
| <input type="checkbox"/> Bexley CS | <input type="checkbox"/> Big Walnut LSD | <input type="checkbox"/> Buckeye Valley LSD |
| <input type="checkbox"/> Canal Winchester LSD | <input type="checkbox"/> Columbus CS | <input type="checkbox"/> DACC |
| <input type="checkbox"/> Delaware CS | <input type="checkbox"/> Dublin SC | <input type="checkbox"/> Eastland Fairfield C&TC |
| <input type="checkbox"/> Fairbanks LSD | <input type="checkbox"/> Gahanna-Jefferson CSD | <input type="checkbox"/> Grandview Heights CS |
| <input type="checkbox"/> Groveport Madison LSD | <input type="checkbox"/> Hamilton LSD | <input type="checkbox"/> Hilliard CS |
| <input type="checkbox"/> Marysville EVSD | <input type="checkbox"/> New Albany-Plain LSD | <input type="checkbox"/> Olentangy LSD |
| <input type="checkbox"/> Reynoldsburg CS | <input type="checkbox"/> Southwestern CS | <input type="checkbox"/> Tolles C &TC |
| <input type="checkbox"/> Upper Arlington CS | <input type="checkbox"/> Westerville CS | <input type="checkbox"/> Whitehall CS |
| <input type="checkbox"/> Worthington CS | | |

2. What is your title/role?

- | | | |
|--|---|--|
| <input type="checkbox"/> Superintendent | <input type="checkbox"/> Assistant Superintendent | <input type="checkbox"/> Treasurer |
| <input type="checkbox"/> Student Services | <input type="checkbox"/> Business/Operations | <input type="checkbox"/> Human Resources |
| <input type="checkbox"/> Curriculum/Instruction Assessment | <input type="checkbox"/> Other _____ | |

3. From what ESC department(s) do you receive a program or service?

- | | | |
|---|--|-------------------------------------|
| <input type="checkbox"/> Achievement/SST | <input type="checkbox"/> Business Services/Treasurer | <input type="checkbox"/> Leadership |
| <input type="checkbox"/> Student Services/SST/Special Education/Alternative Education | <input type="checkbox"/> Print Shop/Communication | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Attendance Services | <input type="checkbox"/> Other _____ | |
| <input type="checkbox"/> Human Resources/COG | | |

4. The ESC delivers high-quality programs, and services.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

5. ESC programs and services are provided at a reasonable price.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

6. The ESC responds to emerging needs in my school district with new programs, and services.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

7. I am satisfied with the programs and services received from the ESC.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

8. The ESC's programs and services address important needs of my district.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

9. ESC staff members provide accurate information.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

10. ESC staff members respond promptly to my requests and questions.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

11. ESC communication is clear and effective.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

12. I will continue to utilize the ESC as a service provider of choice for the needs of my district for the foreseeable future.

1	2	3	4	5	n/a
Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Does Not Apply

Comments:

13. What will be the most important areas in your district to address in the next 1-3 years?

Thank you for your time!